

West Midlands Ambulance Service NHS Trust Herefordshire Division

Lightfoot Report

At the last HOSC review, Peter Murtagh gave an overview of the Lightfoot report.

Our commissioning team is working very closely with the Ambulance Commissioners with regards to the recommendations to the Lightfoot Report. As a result negotiations are still continuing and are not expected to be concluded until the end of this month.

Therefore as an action point from the LFR WMAS is continuing its negotiations and will provide an update as such decisions have been concluded.

Local Review

A separate report regarding this matter has been forwarded to the committee.

Local Pressures

The inclement weather added pressures to the service. In particular the snow and ice that hit the county in January and February was particularly harsh at times. This was mitigated by several factors including the use of voluntarily aided services. These agencies not only assisted in responding to calls in appropriate vehicles but helped to get members of staff into and out of work. The provision and distribution of “snow socks” on to ambulances also helped in adverse road conditions.

Performance for 2009/2010

	A8		A19		B19		C	
	Hfds	WMAS	Hfds	WMAS	Hfds	WMAS	Hfds	WMAS
Dec	68.9%	71.6%	92.0%	97.7%	91.2%	93.9%	96.3%	98.1%
Jan	69.8%	75.3%	91.8%	97.7%	92.1%	95.4%	97.3%	98.1%
Feb	71.6%	78.5%	95.8%	98.2%	92.8%	96.4%	96.8%	99.0%

Financial Position

The Division is operating within its budget.

Other Matters

1. Stand By Facilities – A new Stand By facility is being utilised at “Cargills” in the North West area of the city. This enables us to hit areas that we were previously unable to achieve.

The Stand By facility at a location in Belmont, Hereford has not been particularly well received by either party. In view of this it is hoped that a new facility will be utilised in the very near future.

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2. There is a current drive by the Community Response Manager and his team to recruit more CFRs in areas that need them. There is also a constant focus to ensure that CFRs are utilised to their full potential and dispatched accordingly by members of staff within EOC.